



Pelham Public Library
24 Village Green
Pelham, NH 03076
Telephone: (603) 635-7581
www.pelhampubliclibrary.org

Behavior Policy

Purpose: The purpose of this policy is to protect the rights of individuals who use library materials or services, to protect the rights of staff, to assist staff in efficiently conducting library business, and to preserve library facilities and materials.

Rules and Regulations: The following behavior is not allowed by library patrons on library premises. The library premises include the library building, parking lot, and surrounding grounds.

1. Endangering the safety or health of themselves or others.
2. Harassing or abusive behavior, including use of abusive language, towards other patrons or library staff.
3. Blocking access to walkways, exits, or library services with their person, belongings, or activities.
4. Excessive noise or odor that hinders others' ability to use and work in the library.
5. Misuse of library property that disrupts library services or other patrons or that damages library property.
6. Displaying or loudly discussing sexually explicit material.
7. Smoking or consuming alcoholic beverages, vaping, e-cigarettes, using illegal substances.
8. Soliciting for non-library related activities without first obtaining permission.
9. Not wearing shoes or shirt.
10. Other behavior not listed that disrupts or interferes with library services or use of the library by other patrons.

Noncompliance: Patrons found in violation of the behavior policy are subject to the following.

- **Warning.** When possible, patrons not complying with the behavior policy will be issued a warning. In the case of extreme or dangerous behavior, staff may proceed directly to more serious action.
- **Expelled:** Patrons who do not comply with this behavior policy may be asked to leave the library premises for the remainder of the day. Expelled patrons may return the following business day.
- **Barred:** Patrons who have been repeatedly expelled within a one month period may be barred from the library premises at the discretion of the Library Director. The reasons for, and end date of, the barring will be made clear to the patron in writing. In the case of a minor, a parent or guardian will also be informed.
- **No Trespass:** At the discretion of the Library Director, patrons who engage in criminal activity on library premises, or who have been repeatedly barred, may be issued a formal No Trespass. The No Trespass will be delivered by the police. In the case of a minor, a parent or guardian will also be informed.
- **Calling the police:** The police will be called for assistance with patron behavior when a patron poses a clear danger to themselves or others; a patron refuses to leave the library premises after being asked to do so by library staff; or when a patron who has been issued a No Trespass enters the library premises.

Patrons subjected to penalties directly due to failure to comply with the behavioral policy may appeal the action by contacting the President of the Library Trustees at: pplpresident@pelhamweb.com